

Quarry Complaints Contact Information

In general the below noted information is IF someone has a concern or complaint.

Type of Concern	General comments	Agency	Contact Info
ALL CONCERNS	Concerns regarding the Quarry – contact the quarry first	PCQ	905-834-3647 Plant Manager Tim Cassibo 905-321-1174 John MacLellan
Blasting - Noise	It is really loud today	MNRF	1-877-847-7667
Blasting - Vibration	Possible damage to homes, property or wells	MNRF	1-877-847-7667
Quarry rehabilitation	It is a licensed pit/quarry work being done	MNRF	1-877-847-7667
Dust – from quarry road	Vehicles driving by, stirring up too much dust from quarry	MECP	905-704-3900 or Spills Action Centre 1-800-268-6060
Dust - processing/crushing	Dust coming from quarry - floating over to my home	MECP	905-704-3900 or Spills Action Centre 1-800-268-6060
Noise –general	Noise – not blasting	MECP	905-704-3900 or Spills Action Centre 1-800-268-6060
Wells - interference	Well issues, possible interference drawing of water from quarry	MECP	905-704-3900 or Spills Action Centre 1-800-268-6060
Water - taking/discharge	Drawing or discharging water - not normal consumption	MECP	905-704-3900 or Spills Action Centre 1-800-268-6060
Waste – dumping/disposal	There is dumping of waste	MECP	905-704-3900 or Spills Action Centre 1-800-268-6060
Spills	There is a spill environmentally sensitive	MECP	Spills Action Centre 1-800-268-6060
Site Alteration	Filling or removing fill - not quarry or pit regulated	COPC	bylawenforcement@portcolborne.ca 905-835-2900 ext 207

PCQ = Port Colborne Quarry

MNRF = Ministry of Natural Resources and Forestry

MECP = Ministry of Environment, Conservation and Parks

COPC = City of Port Colborne